

## Results from the 2022 survey



### Dr Kulshrestha Family Practice

Summerfield Prim Care Centre, 134 Heath Street, Winson, Birmingham, B18 7AL



Practice [overview](#)

Where patient experience is highest compared with the ICS result



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**80% of respondents usually get to see or speak to their preferred GP when they would like to**

ICS result: 31% National result: 38%



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**85% of respondents describe their experience of making an appointment as good**

ICS result: 47% National result: 56%



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**77% of respondents find it easy to get through to this GP practice by phone**

ICS result: 40% National result: 53%

Where patient experience is lowest compared with the ICS result



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***This practice has scored higher than their ICS average in every question***